America needs an efficient rail network. But unwise cuts threaten safety, harm rail customers, and jeopardize economic growth.

In recent years, most major U.S. railroads have adopted Precision Scheduled Railroading (PSR), a new operating model intended to streamline rail operations.

Under PSR, railroads are seeking to cut or offload their costs to improve operating margins and boost profits.

**THIS MEANS:**

<table>
<thead>
<tr>
<th>Fewer Employees</th>
<th>Lower Capital Spending</th>
<th>Shifting Costs to Rail Customers</th>
<th>Cuts to Customer Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total railroad employment has declined, with railroads slashing tens of thousands of jobs, even before the COVID-19 pandemic.</td>
<td>Railroads have closed switch yards and other facilities, and reduced infrastructure investments.</td>
<td>Railroads have collected billions of dollars in demurrage fees and related charges, and forced customers to buy rail cars and build siding capacity.</td>
<td>Railroads have cut crews, threatening service reliability, and provide fewer on-the-ground resources to resolve service problems.</td>
</tr>
</tbody>
</table>

**Is PSR really a good deal for everyone, or just another boost to the railroads’ bottom line?**
We must ensure that the U.S. freight rail network is SAFE, RELIABLE, AND RESILIENT. This requires maintaining an adequate workforce and equipment level to properly handle rail shipments, and ensuring that our nation’s freight rail network is resilient enough to accommodate increased traffic and economic growth.

CONGRESS NEEDS TO TAKE A CLOSER LOOK AT PSR TO PROTECT THE FUTURE OF FREIGHT RAIL

To gain a better understanding of the full impacts of PSR, Congress must examine how its implementation has already affected the nation's freight rail network and what it means for our nation’s economic future.

Congress should require the Government Accountability Office to conduct a comprehensive study of PSR, including its impacts on:

- Safety
- Workforce
- Fees and other costs imposed on shippers
- Quality and reliability of service
- Network capacity
- Investment in rail infrastructure

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The Rail Customer Coalition represents American farmers, manufacturers and energy producers. Coalition members are major transportation stakeholders and the largest users of freight rail. They are essential to a healthy U.S. economy with operations and employees throughout the country, collectively providing more than 7 million jobs and producing more than $4.8 trillion in economic output.